



HD Digital Cable Set-Top-Box

N8783C

User's manual



COSHIP

Manufactured By: SHENZHEN COSHIP ELECTRONICS CO., LTD.

IMPORTANT SAFETY INSTRUCTIONS

1. Read these instructions – All the safety and operating instructions should be read before this product is operated.
2. Keep these instructions – The safety and operating instructions should be retained for future reference.
3. Heed all warnings – All warnings on the appliance and in the operating instructions should be adhered to.
4. Follow all instructions – All operating and use instructions should be followed.
5. Do not use this apparatus near water – The appliance should not be used near water or moisture – for example, near a faucet, or near a swimming pool, and the like.
6. Clean only with a dry cloth.
7. Do not block any ventilation openings. Install in accordance with the manufacture's instructions.
8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
10. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
11. Only use attachments/accessories specified by the manufacturer.
12. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.
13. Unplug this apparatus during lightning storms or when unused for long periods of time.
14. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
15. Do not install this equipment in a confined or built-in space such as a bookcase or similar unit, and keep well ventilated. The ventilation should not be impeded by covering the ventilation openings with items such as newspaper, table-cloths, curtains etc.
16. CAUTION: Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type (AAA).
17. WARNING: To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture. The batteries (battery pack or batteries installed) should not be exposed to excessive heat such as sunshine, fire or the like.

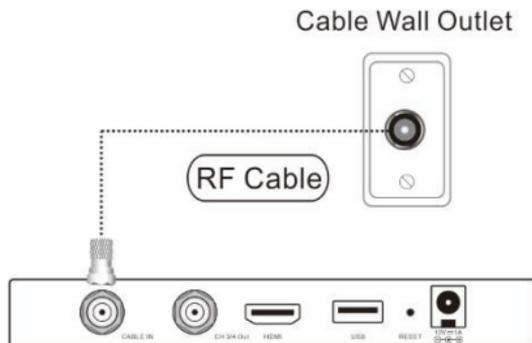
18. **WARNING:** The direct plug-in adapter is used as a disconnect device, the disconnect device shall remain readily operable.
19. Explanation of symbol, marking, signal lamp or similar means indicate that apparatus is completely disconnected from the mains.
20. No open flame sources, such as lighted candles, should be placed on the apparatus.
21. Follow proper environmental guidelines for battery disposal.
22. Use of the apparatus in moderate climates.
23. Minimum 5cm around the apparatus for sufficient ventilation.
24. Battery should be recycled or disposed as per state and local guidelines.



INSTALLATION STEPS

Step 1:

Connect the RF Coaxial cable to Cable In port on the cable box and wall outlet. Hand tighten the connections.

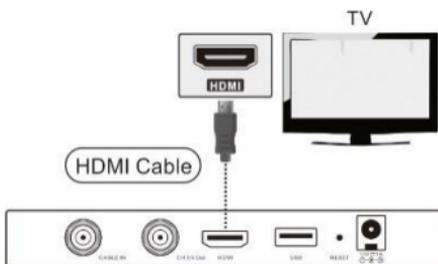


Step 2:

Connect to the television using one of the methods below.

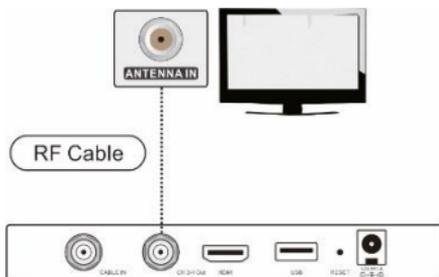
HDTV - HDMI Cable

Connect the HDMI cable to the HDMI port on the cable box and the desired HDMI input port on your television.



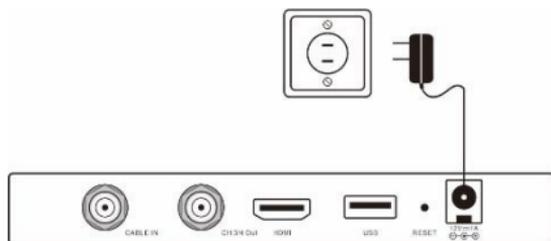
SDTV - Coaxial Cable

Connect the RF Coaxial cable to the CH 3/4 port on the cable box and Antenna or Cable In port on your television.



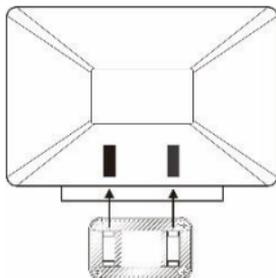
Step 3:

Connect the power adapter to the wall outlet and the power port on the cable box.



Velcro Mounting Instructions

There are two Velcro strips provided. peel one side of the strip and attach it to the flat spots on the bottom of the cable box. Peel the other side of the strip and attach the cable box to the back of your television or wall. The cable box can now be easily removed and replaced.

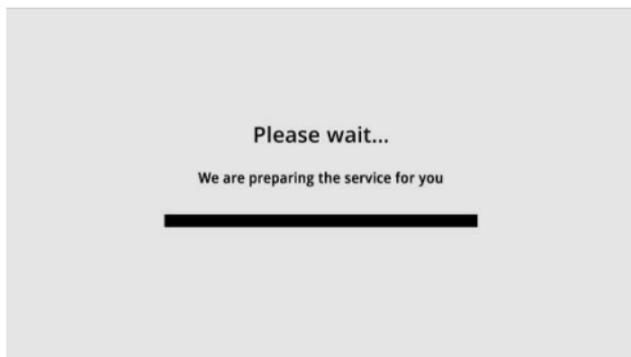


Using the Cable Box

After all connections have been made properly, switch on the TV and make sure the unit is turned on.

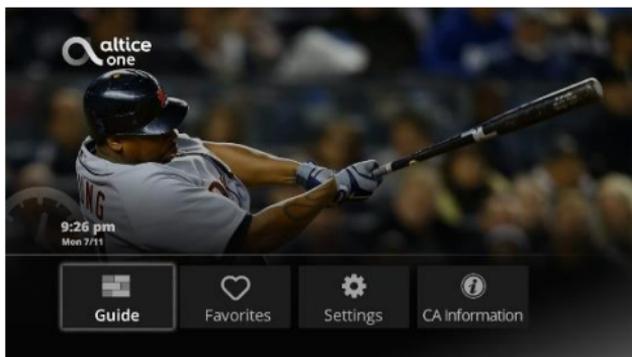
Power On

If you are using the unit for the first time or have restored the unit to factory default, the first time power on screen will appear on your TV screen.



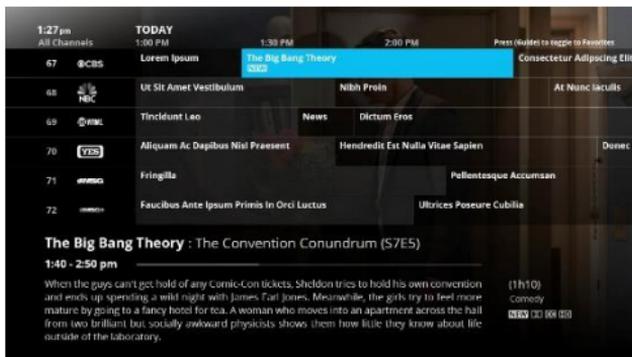
Main Menu

Press the **Menu** key on the remote to display the Main Menu. Navigate with the left and right arrow keys **<** **>** and press **SELECT** on the desired destination.



Guide

Select **Guide** on the Main Menu or press the **Guide** key on the remote to display the Program Guide. You can browse up to two weeks of program schedule information.



Settings

Navigate to the settings section from the Main Menu to perform the following actions.

Accessibility: View and modify Closed Caption settings.

Audio/Video: View and modify audio language, video description, aspect ratio, video and resolution.

Parental Controls: Activate parental controls and modify channel blocks, rating blocks, block not rated, and hide titles. In addition, you can view and modify the PIN password, which is required to view programs beyond the set rating.

Favorite Channels: View and set favorite channels.

Remote Pairing: Follow instructions to pair your remote to the cable box that will enable controlling the cable box without the need to point to it.

Diagnostics: View serial number, unit identifier, UI version, EPG data, software version, hardware version, release time.

REMOTE CONTROL UNIT



Receiver Keys	
Name	Function
TV	TV power on/off
	Set Top Box on/off
Menu	Open/close main menu
Exit	Back to previous menu or exit from operation
Pg. ^	Page up
Pg. v	Page down
Guide	Display Guide
Info	Display channel information bar or detailed program information
SELECT	Confirm operation
^	Move cursor up
v	Move cursor down
<	Move cursor left
>	Move cursor right
Last	Back to previously viewed channel
VOL ^	Turn up the volume
VOL v	Turn down the volume
Mute	Mute/unmute sound
CH+	Next channel
CH-	Previous channel
0 ~ 9	Input channel numbers
CC	Switch on/off Closed Caption (CC)
SAP	Switch CC language

Remote Pairing to Cable Box

Pair your remote to the cable box to enable controlling the cable box without the need to point to it.

Step 1: Navigate to pair remote in the settings section.

Step 2: Select "Pair Remote Control" on screen.

Step 3: Press "7" and "9" on the remote at the same time for at least 5 seconds to complete the pairing process.

Note: Once paired, this remote will work exclusively with this box.

Remote TV Control Programming

Method 1: Quick Search by Top TV Brands

1. The TV must be on.
2. Hold the TV + [Brand Number] keys for 3 seconds then release. The status light illuminates and remains on.

Brand	Number		Brand	Number
Insignia	1		Sanyo	6
LG	2		Sharp	7
Panasonic	3		Sony	8
Philips/Magnavox	4		Toshiba	9
Samsung	5		Vizio	0

3. Press and hold the TV key until the TV turns off.
4. Press the **SELECT** key to set the TV code. The status light will turn off.

Method 2: Auto Search

1. Hold the **TV** & **VOL+** keys for 3 seconds then release. Status light illuminates and remains on, release the keys.
2. Press and release the number **1** key.
3. Press and hold the **TV** key until TV turns off.
4. Press the **SELECT** key to set the TV code. The status light will turn off.

Method 3: Lookup and enter code

Please locate applicable codes on your Altice TV service support website.

1. Hold the **TV** & **SELECT** keys for 3 seconds then release. The status light illuminates and remains on, release the keys.
2. Enter the 4 digit code corresponding to brand. The status light will turn off.
3. Test the TV power.
4. Repeat steps 1-3 until all the correct code is entered.

SPECIFICATIONS

Power Adapter		Physical Characteristics	
Input Voltage	100-240V~ 50/60Hz	Size	5.6in (L) × 3.4in (W) × 1.1in (H)
Output	12V ≍ 1.0A	Weight	0.21kg, approx
Local Power Supply		Operating Temperature	32°F ~ 95°F
Input	12V ≍ 1.0A	Storage Temperature	-40°F ~ +140°F
Power Consumption	12W max.	Storage Humidity	≤93%

FCC Warning Statement

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

TROUBLESHOOTING

Symptom	Resolution
Front panel light will not turn on.	Make sure the power adapter is attached to the unit and plugged into a live power outlet securely.
No sound	<ol style="list-style-type: none">1. Press the Mute key to resume volume if the unit is in mute mode.2. Press the VOL \wedge key to turn up volume if volume is set to minimum.
No sound and No picture	<ol style="list-style-type: none">1. Make sure HDMI port or CH3/4 Out port is connected correctly.2. Make sure the TV is set to correct input.3. Press the \odot key to switch to operation mode if the unit is in standby mode.
Video pause or stutters	Signal is too weak. Please re-connect signal cable securely.
A channel is not working	Please contact your local operator.
The unit stopped working	Poor ventilation, or heat-producing object or device is nearby. Put the unit in a cool and well-ventilated place.
Remote control is not working	<ol style="list-style-type: none">1. Make sure your remote control unit is aimed at the front panel.2. If paired, make sure your remote control unit is paired successfully.3. Replace batteries.